

Animal Shelter Scheduling

Wireframe Key

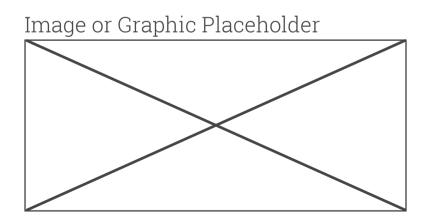
Heading 1

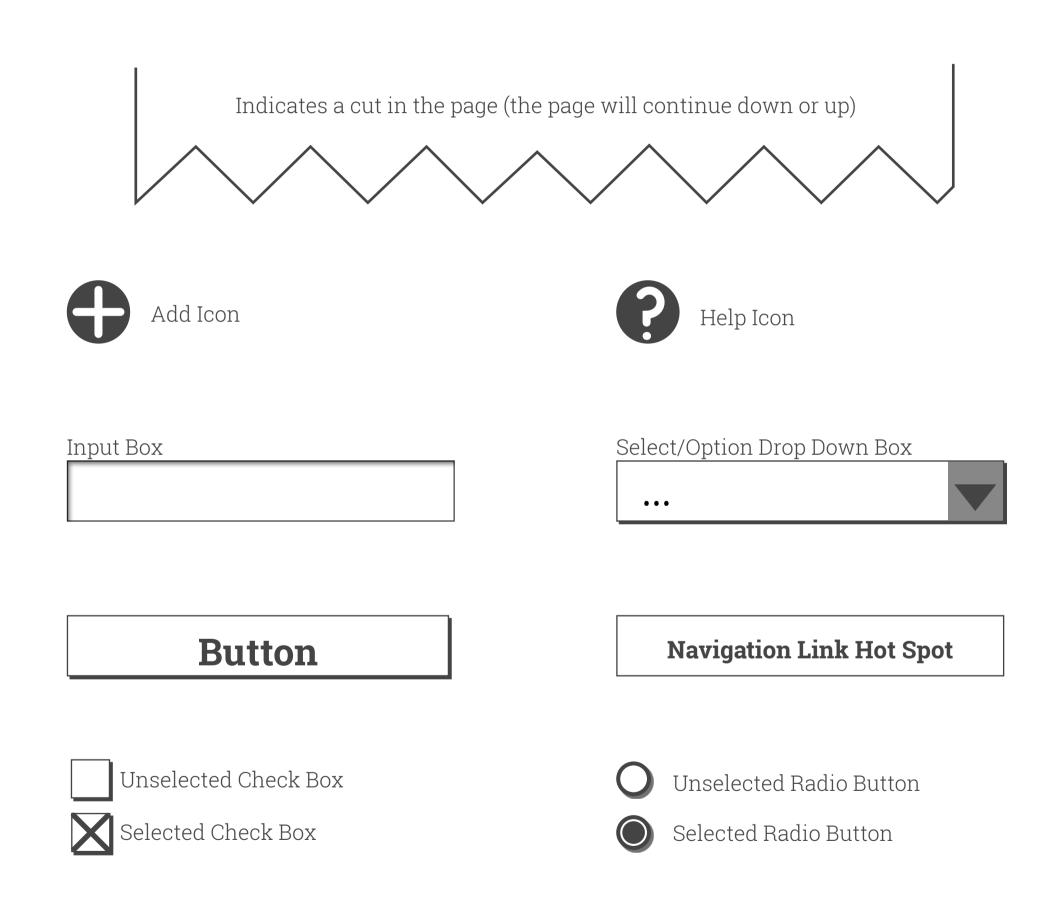
Heading 2

Heading 3

Heading 4

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Use Case Scenario - Task 1

Complete RinTin Set Up Interview

User Story - Administrator Task

Linda, the ACAS Manager, is tired of having to track down volunteers for confirmation on their monthly schedule. Linda is in charge of writing out the monthly schedules and is wasting a lot of time trying to contact volunteers. Linda would like to begin utilizing the RinTin Scheduling System, and complete the set up interview.

Primary Actor —ACAS Manager

Supporting Actors — System, iPad or computer, internet connection

Goal — Complete the admin set-up

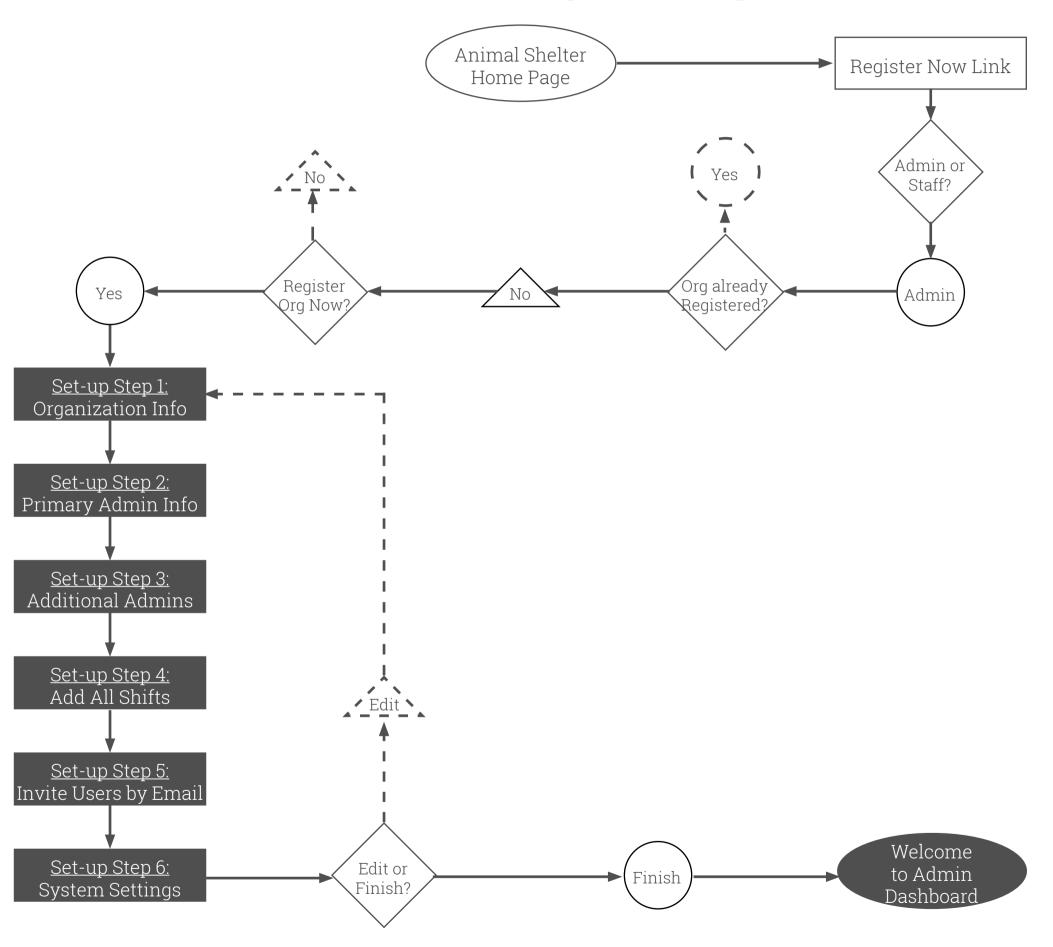
Stakeholders — ACAS volunteers & staff

Precondition — Click Register Now link

Trigger Condition — Click the register now

Ending Condition — Set-up interview complete and user reaches the system's Administrative Dashboard

Administrator Task #1 — Complete the Set-Up Interview



Wireframe Prep - Task 1

Administrator Task #1: Complete Set-up Interview

Required Pages & Flow Instructions

- 1. RinTin Home Page Click "Register Now" link near log in form
- 2. New to system?
 (Dialog Box)
 Click option that org. is new to RinTin, and the option that you are an Admin User
- 3. Set-up Step 1:
 Organization Info
 Complete the form
 with organization
 information
- 4. Set-up Step 2:
 Primary Admin
 Complete the form
 with your personal
 information
- 5. Set-up Step 3:
 Additional Admin
 Complete the form
 with the details
 for at least 2 other
 admin users
- Invite Users
 Complete the form
 to invite users to
 register and use the
 RinTin system

6. Set-up Step 4:

Required Content for Each Page

RinTin Home Page

- 1. Header
 - RinTin Logo
 - Secondary Nav
 - Log In Form
 - Primary Nav
 - Sign Up
 - About
 - Preview
 - Key Features
 - Testimonials
 - Tutorials
- 2. Home Body
 - Vertical Scroll of main categories
 - Progress indicator
- 3. Footer
 - RinTin contact info
 - Social Media Icons
 - Design Copyright

New? Admin? (Pop-up)

- 1. Homepage darkened
- 2. Dialog box (pop-up)
 - RinTin Logo
 - Box Title
 - H4—Is your org registered?
 - No Button*
 - Yes Button
 - H4—Are you an org admin?
 - p—Explanation of admin vs regular
 - No Button
 - Yes Button*

Set-up Step 1: Organization Info

- 1. Header
 - RinTin Logo
 - Step Title
 - Progress Indicator
- 2. Body (Form)
 - H5—Will take approx 30 min
 - p—Save instructions
 - H4 —Step descript.
 - p—Step Instructions
 - Organization Details Form
 - Name, ABBR, add., phone, date est, type, owner/ directors, hours, size.
 - Quit Button
 - Continue Button
- 3. Design Copyright

Set-up Step 2: Primary Admin Info

- 1. Header (same)
- 2. Body (Form)
 - H4 —Step descript.
 - p—Step Instructions
 - Primary Admin (Your) Details Form
 - Name, phones, addresses, ICE, email, set password, position at org, yrs with org.
 - Quit Button
 - Save & Continue Button
- 3. Design Copyright

Set-up Step 3: Additional Admin

- 1. Header (same)
- 2. Body (Form)
 - H5—You have saved your progress. You can return to the set up at any time
 - H4—Step descript.
 - p—Step Instructions
 - Min 3 admin
 - Max 5 admin
 - Additional Admin Details Form (x2)
 - Name, phone, email, temp password
 - Add More Icon
 - Save & Quit Button
 - Save & Continue Button
- 3. Design Copyright

Set-up Step 4: Invite Users

- 1. Header (same)
- 2. Body (Form)
 - H4—Step descript.
 - p—Step Instructions
 - Invite Users Form (x5)
 - Name, email
 - Add More Icon
 - Save& Quit Button
 - Save & Continue Button
- 3. Design Copyright

Wireframe Prep - Task 1

Administrator Task #1: Complete Set-up Interview

Required Pages & Flow Instructions (continued)

- 1. Set-up Step 5: Add Shifts
 - Complete the form to set up and add shifts to the system
- 2. Set-up Step 6: System Settings

Complete the form questionnaire to decide how the system functions

3. Set-up Step 7: Review

Review all data entered in set-up.

Click "Finish" button

4. Admin Dashboard

Task complete.
Welcome to the
Admin Dashboard!

Required Content for Each Page

Set-up Step 5: Add Shifts

- 1. Header (same)
- 2. Body (Form)
 - H4 —Step descript.
 - p—Step Instructions
 - Shift Details Form
 - Name, type, start, end, duration, days, flexible time?, reoccurring?, type of user.
 - Add more shifts icon
 - Save &Quit Button
 - Save & Continue Button
- 3. Design Copyright

Set-up Step 6: System Settings

- 1. Header (same)
- 2. Body (Questionnaire)
 - H4 —Step descript.
 - p—Step Instructions
 - System Settings Questionnaire
 - H5—Question
 - p—explanation of question
 - Radio Buttons, Select/Option Drop Downs, Check-boxes
 - Save &Quit Button
 - Save & Continue Button
- 3. Design Copyright

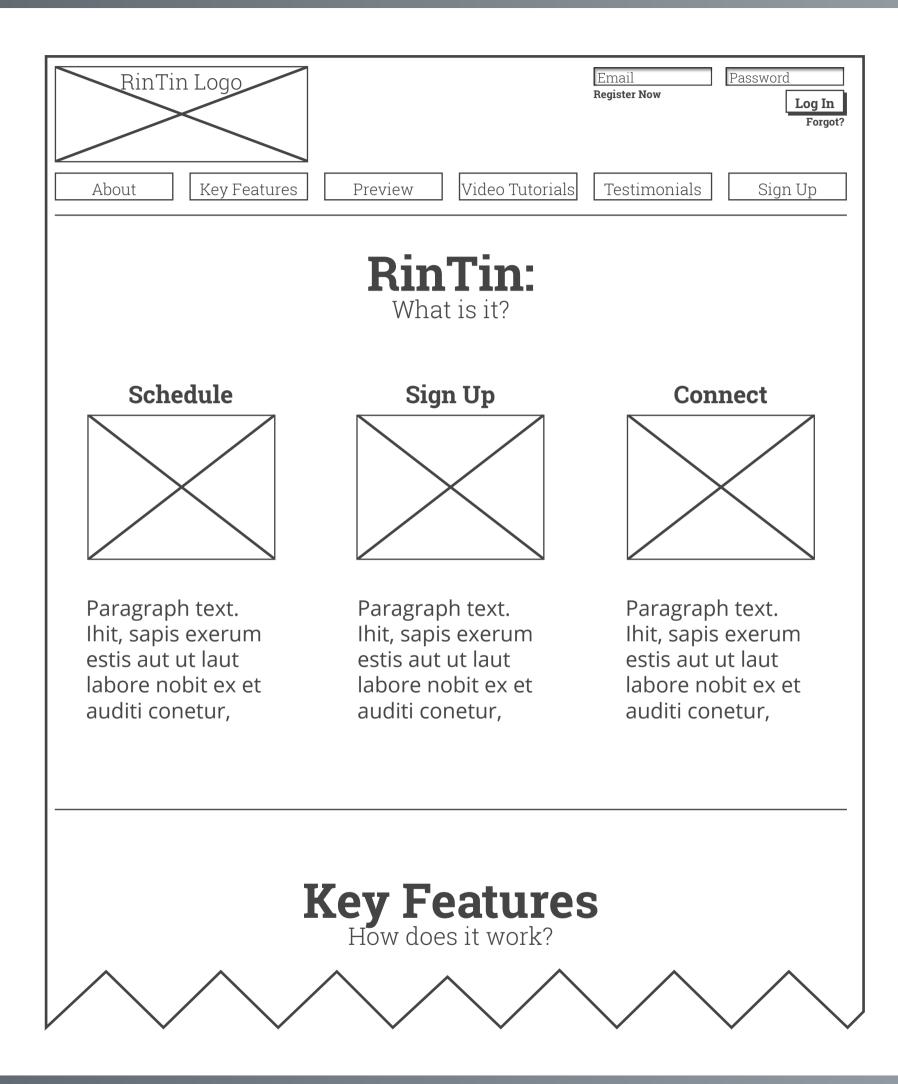
Set-Up Step 7: Review

- 1. Header (same)
- 2. Body Review Panel
 - H4 —Step descript.
 - p—Step Instructions
 - Section for each previous step
 - H4—Step Title
 - Link—Edit
 - p—all details from entered data
 - Finish Button
- 3. Design Copyright

Admin Dashboard

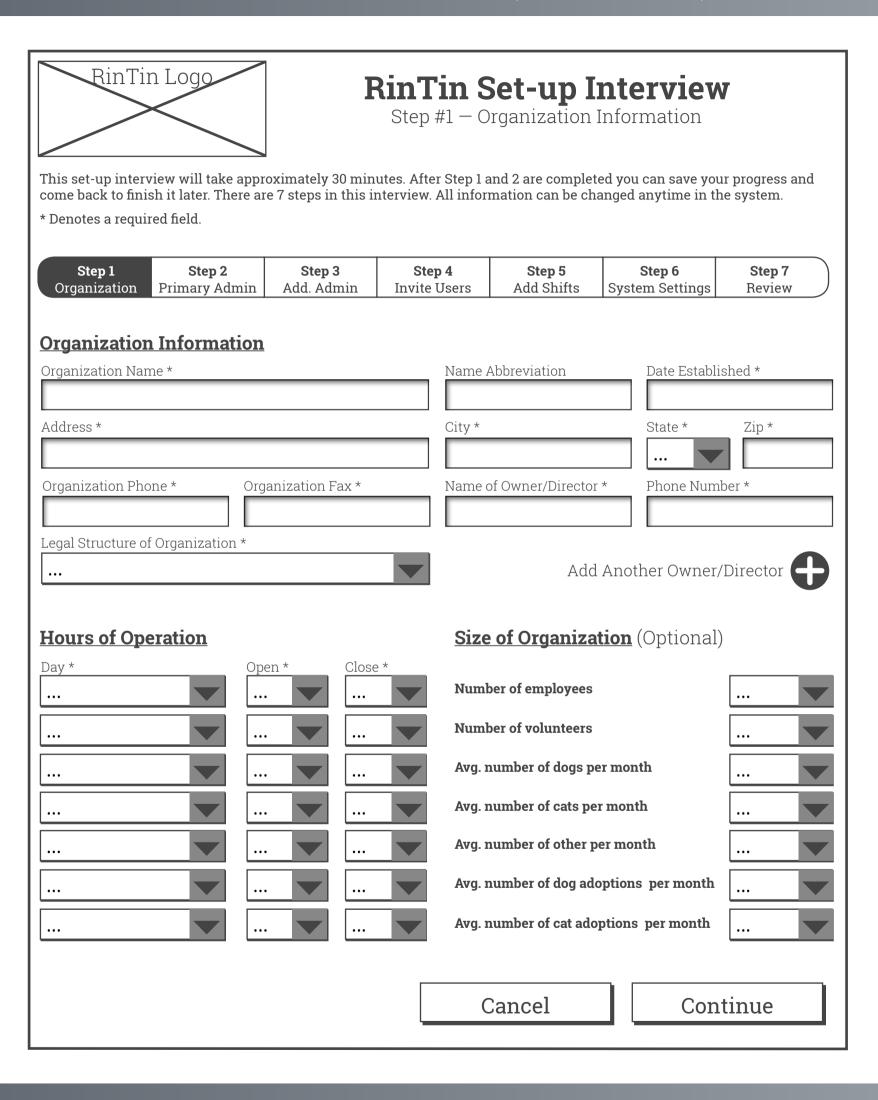
- 1. Header
 - RinTin Logo
 - Org. Name
 - Secondary Nav
 - Primary Nav
 - Page Title
- 2. Dashboard Body
 - Commonly used nav. sections with notifications
 - Schedule
 - Users
 - Forum
- 3. Footer
 - Org. contact info
 - Org. hours
 - Social Media Icons
 - Design Copyright

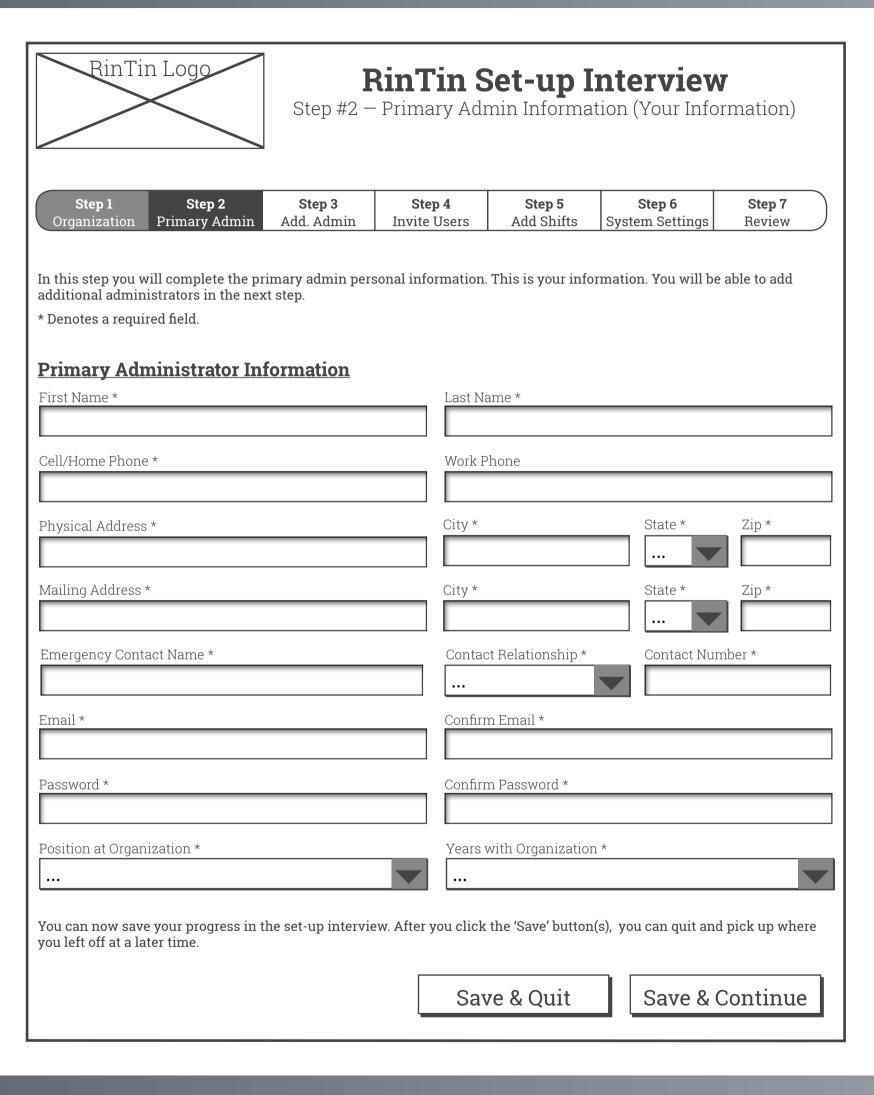
Wireframe: RinTin Home Page (Task 1)

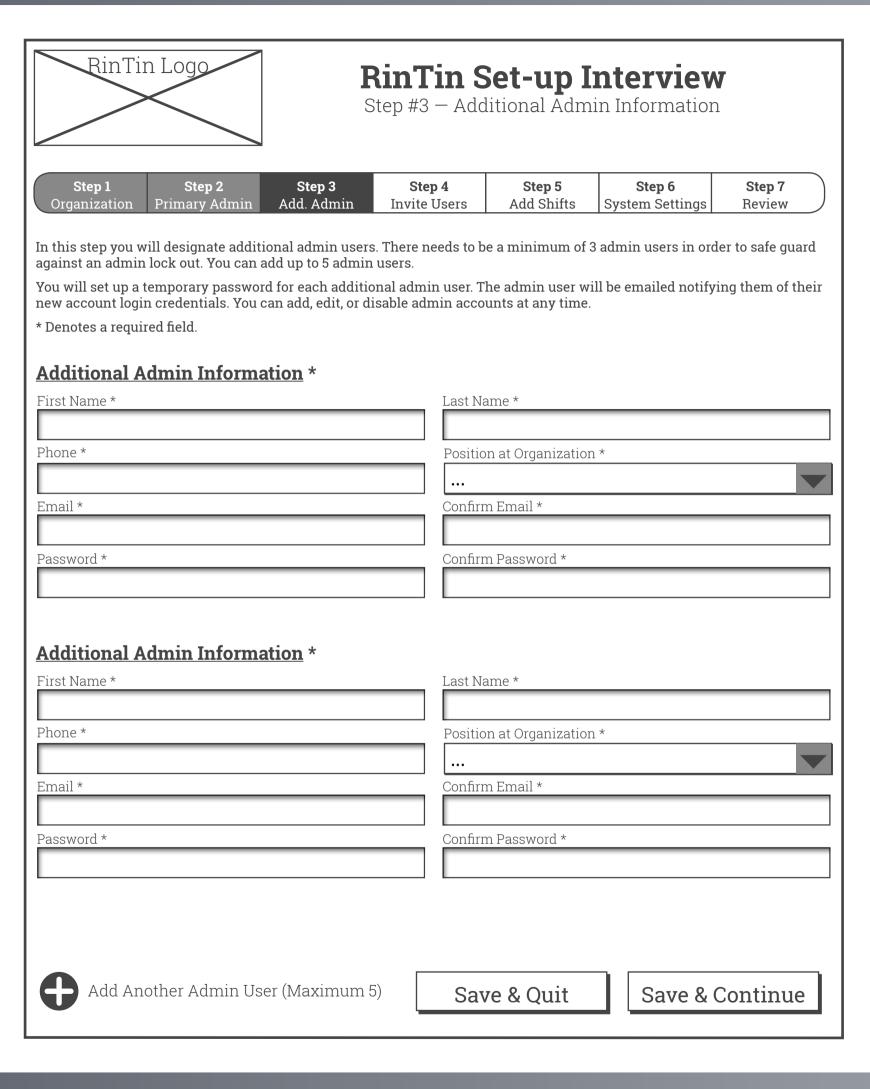


Wireframe: Qualifier Dialog Box (Task 1)

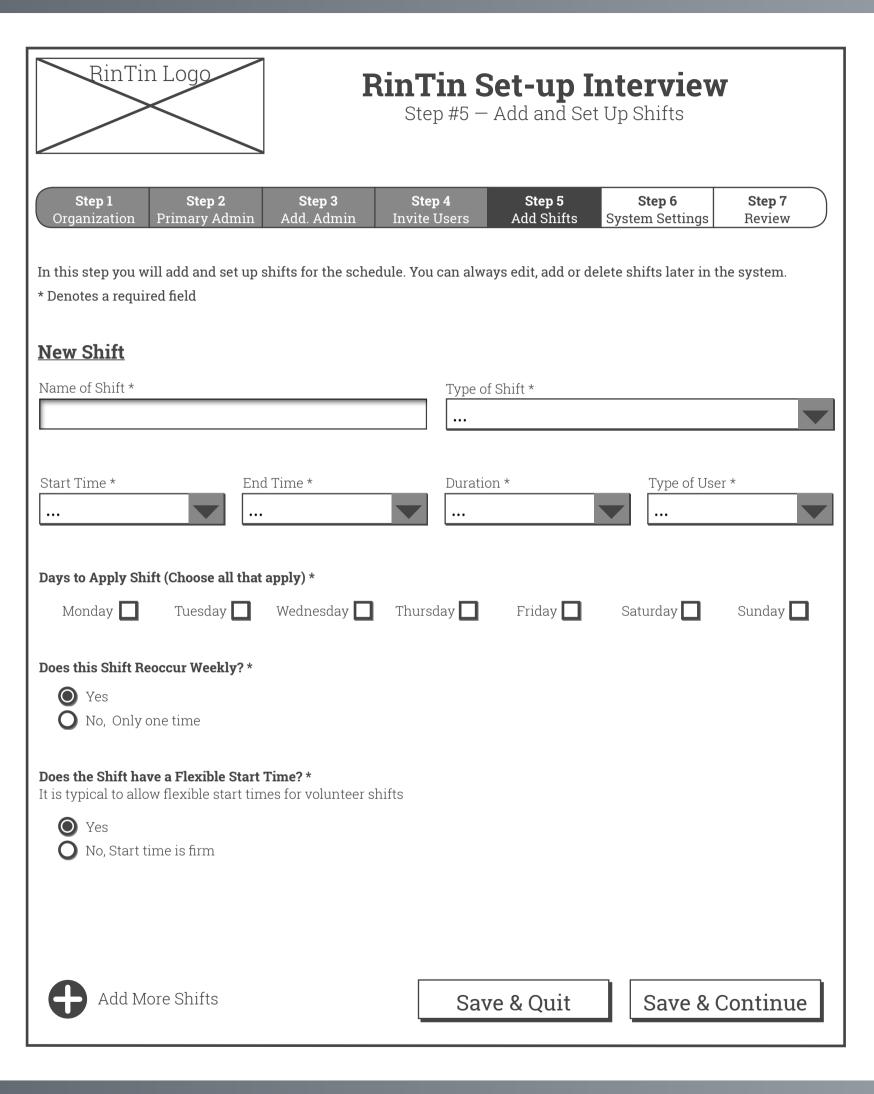


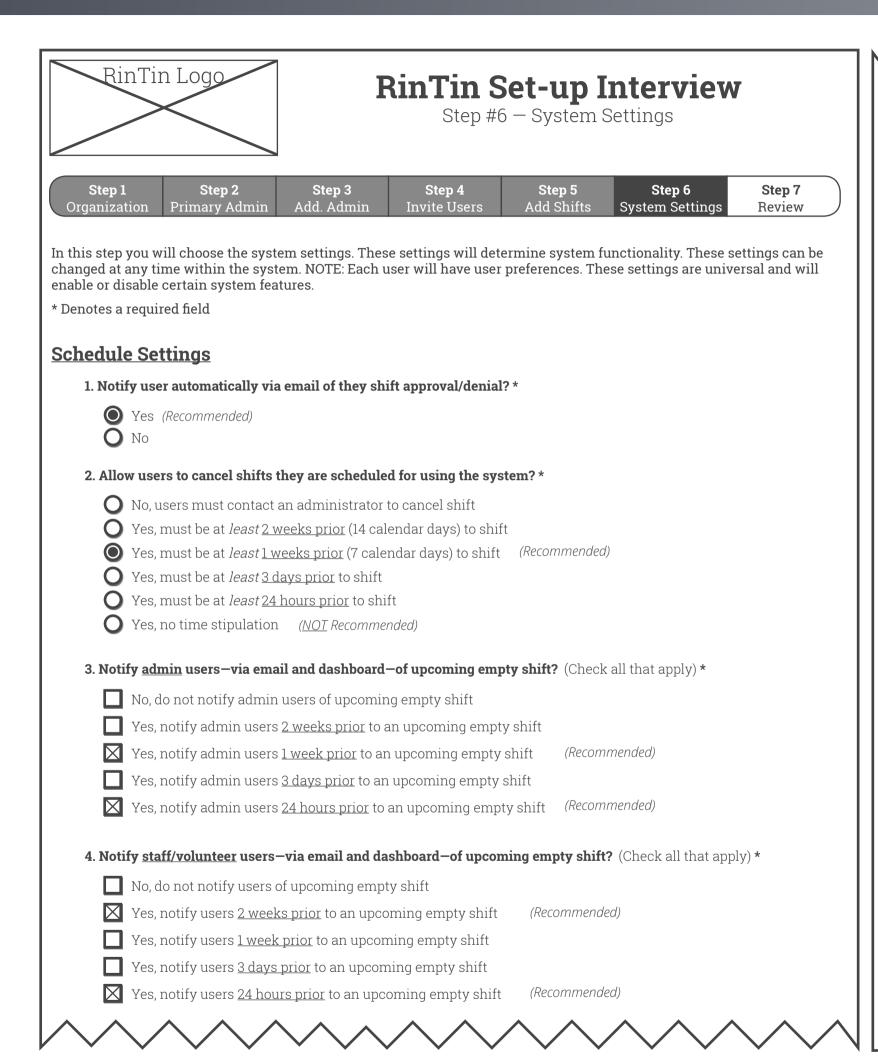






RinTin Logo		RinTin Set-up Interview Step #4 — Invite User to System			
Step 1 Step 2 Organization Primary Adr	Step 3 min Add. Admin	Step 4 Invite Users	Step 5 Add Shifts	Step 6 System Settings	Step 7 Review
In this step you will invite user account their account will be p order to safe-guard against use the system. This step in NOT required. You	laced into a status of rs who are not associ can invite users at an	'pending'. An admir ated with your orga	user will need t nization accessi	o approve all new us	ser accounts in
Invite Users to the Sys	Last Name	Email			
First Name	Last Name	Email			
First Name	Last Name	Email			
First Name	Last Name	Email			
First Name	Last Name	Email			
Invite More Users		Sav	e & Quit	Save & 0	Continue





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orum Settings		
1. Enable forums? (Check all that apply) *		
No, do not enable any forums		
Enable the Admin Shelter Updates Forum (Recon	nmended)	
Enable Volunteer Log Forum (Recommended)		
Enable Open Forum (Recommended)		
2. Require admin approval for every post before it is made	public to all user?*	
No (Recommended)Yes		
3. Enable the ability for users to edit and/or delete posts? * You will choose whether or not to allow each individual to	user this system privilege wit	hin the user preferences
O No	1	,
Yes (Recommended)		
	Save & Quit	Save & Continue



RinTin Set-up Interview

Step #7 – Review

Step 1	Step 2		
Organization	Primary Admir		

Step 7

Edit

In this final step you will review all of the data you entered in all of the 6 previous steps. Each section has its own 'edit' link that can be clicked if information within that section needs to be corrected. You can adjust any of the information entered within this set-up interview at any time within the system.

Organization Information

D	et	ai	ls
_		-	

Alger County Animal Shelter Org. Name:

ACAS Name ABBR: 05/1984 Date Established:

510 E. Munising Ave. Address:

Munising City: MI State: 49862 Zip: Phone:

(906)387-4131 (906)387-4232 Fax: Legal Structure: 501c Non-Profit

Owner/Director:

Kristine Kolbus (906)111-1111 (906)222-2222 Leanne Nedeau (906)333-3333 Lisa Holcomb

(906)444-4444 Patrick Hugenard Emma Biber (906)555-5555 **Hours**

9:00рм—12:00рм Monday: 9:00рм—3:00рм Tuesday: 9:00рм—12:00рм Wednesday: 9:00рм—3:00рм Thursday: 9:00рм—12:00рм Friday: 9:00рм—12:00рм Saturday: 9:00рм—12:00рм Sunday:

Size of Organization

2 Employees (#) 19 Volunteers (#) Avg Dogs/Month 11 17 Avg Cat/Month 8 Avg Dog Adopt./Month 13 Avg Cat Adopt/Month

Primary Administrator Information

Edit

Details

Linda First Name: Johnson Last Name: (906)123-4567 Cell/Home:

Work:

Physical Address:

Emergency Contact: Contact Relationship: Contact Phone:

Email:

Confirm Email:

Carol Murk Sibling (906)987-6543

linda.johnson@mail.org linda.johnson@mail.org **New Shifts Edit**

Details

Days:

Night Volunteer Shift Name of Shift: Volunteer Type of Shift: 6:00pm **Start Time:** 7:00pm **End Time**: 1 Hour(s) Minimum **Duration:**

Any Type of User:

Reoccur Weekly? Yes Flexible Start Time?

Details

Full Work Day Name of Shift: Employee Type of Shift: 9:00am **Start Time:** 3:00pm **End Time: Duration**: 6 Hour(s) **Employee** Type of User: T, Th Days: **Reoccur Weekly?** Yes

No

Flexible Start Time?

System Settings Edit

Schedule Settings

Yes 1. Notify user automatically via email of shift approval/denial?

M, T, W, Th, F, S, Su

2. Allow user to cancel shifts they are signed up for? Yes, 1 week prior to shift 3. Notify admin user-via email and dashboard- of upcoming empty shift? Yes, 1 week & 24 hours prior 4. Notify volunteer/staff user-via email and dashboard-of upcoming empty shift? Yes, 2 weeks & 24 hours prior

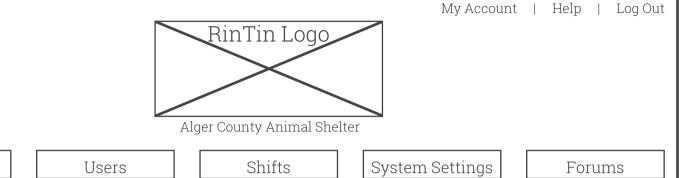
Forum Settings

Yes, Admin Shelter Updates, 1. Enable forums? Volunteer Log, Open Forum

2. Require admin approval for all user posts? No 3. Allow Users to edit/delete their forum posts? Yes

Click the finish button to complete the set-up interview and go to the administrator dashboard. Thank vou for choosing RinTin for your animal shelter scheduling needs.

Finish



Welcome to the Administrator Dashboard!

The dashboard is your main landing page when you log into the RinTin system. This is the first time you have hit this landing page and there are a few aids to help familiarze yourself with how the system works.

- 1. The Help link is located in the upper right corner in the secondary navigation menu. You will find FAQs and tutorials videos from this link.
- 2. Category explanations are listed below. There are several sections that are always listed on the dashboard. These sections consist of the Schedule, Users, and Forums. Currently the sections are listed below with an explaination of what to expect from each section.
- 3. At anytime you can reference back to the section explanations by clicking on the icon in the upper right corner of each section.

Close Help 🔀

Schedule

Schedule

Welcome to the schedule section. This section will show you important information about the schedule:

- 1. Pending shifts that need to be filled
- 2. List of empty shifts within the time frame chosen within the system settings

From the main 'Schedule' link within the main navigation you can:

- 1. View the current, future and past months' schedules (calendars)
- 2. Approve pending shift signups
- 3. Manually add a user to an empty shift
- 4. Manually remove a user from a filled shift

Close Help X



Users

Welcome to the users section. This section will show you important information about:

- 1. List of active users
- 2. List of pending users
- 3. Form to invite new users

From the main 'Users' link within the main navigation you can:

System Settings

Welcome to the system settings section. This section is not typically shown in the dashboard since there is not any time sensitive content within this category.

From the main 'System Settings' link within the main navigation you can:

1. Change the system settings established in the set-up interview

Close Help X



Forums

Welcome to the forum section. This section will show you important information about the forums:

- 1. Notification of new forum posts
- 2. Pending forums post if you choose to require admin approval for every forum post in the set-up interview

There are 3 of 3 forums set to an enabled status

- 1. Admin Shelter Updates
- This forum is for administrators to update all users on important organization infromation such as animal updates, animal health concerns, adoption notifications, new intakes, upcoming fundraiser events, and other important shelter happenings.
- The Admin Shelter Updates is viewable to everyone, but only administrators are able to create original posts. Administrators can decide with every forum post within this forum whether or not to allow users to comment on the post.
- 2. Volunteer Log
 - This forum is for volunteers to record what they accomplished during their volunteer shifts, and any events that occured while volunteering they think is imporant information to have documented and to share with shelter administrators and volunteers.
 - Anyone can post in and read this forum. The Volunteer Log forum does not allow for comments on original user posts.
- 3. Open Forum
 - This forum is for all users to publicly communicate with one another and to provide an open forum for dialog to post questions, raise concerns, or share an experience with all other users. Comment threads are available on any new post made in this forum.

From the main 'Forum' link within the main navigation you can:

- 1. View all forum pages
- 2. Create a new forum post
- 3. Edit a forum post of any user
- 4. Delete a forum post of any user

Alger County Animal Shelter 510 E Munising Ave Munising, MI 49862 (906)387-4121

Mon, Wed, Fri, Sat, Sun 9AM - 12PM 9AM - 3PM Tue, Thur









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Use Case Scenario - Task 10

Manually Add a User to a Shift

User Story - Administrator Task
Kaye, the assistant manager of the ACAS
is working at the shelter. Linda, the shelter
manager, is on vacation. Kaye needs to
monitor and maintain the scheduling
system. There is a volunteer who is moving
and is unable to log onto the system and
sign themselves up for a specific shift.
Kay would like to manually add this user
to a specific shift in the RinTin Scheduling
System.

Primary Actor — ACAS Assist. Manager

Supporting Actors — System, iPad or computer, internet connection

Goal — Manually add user to a shift

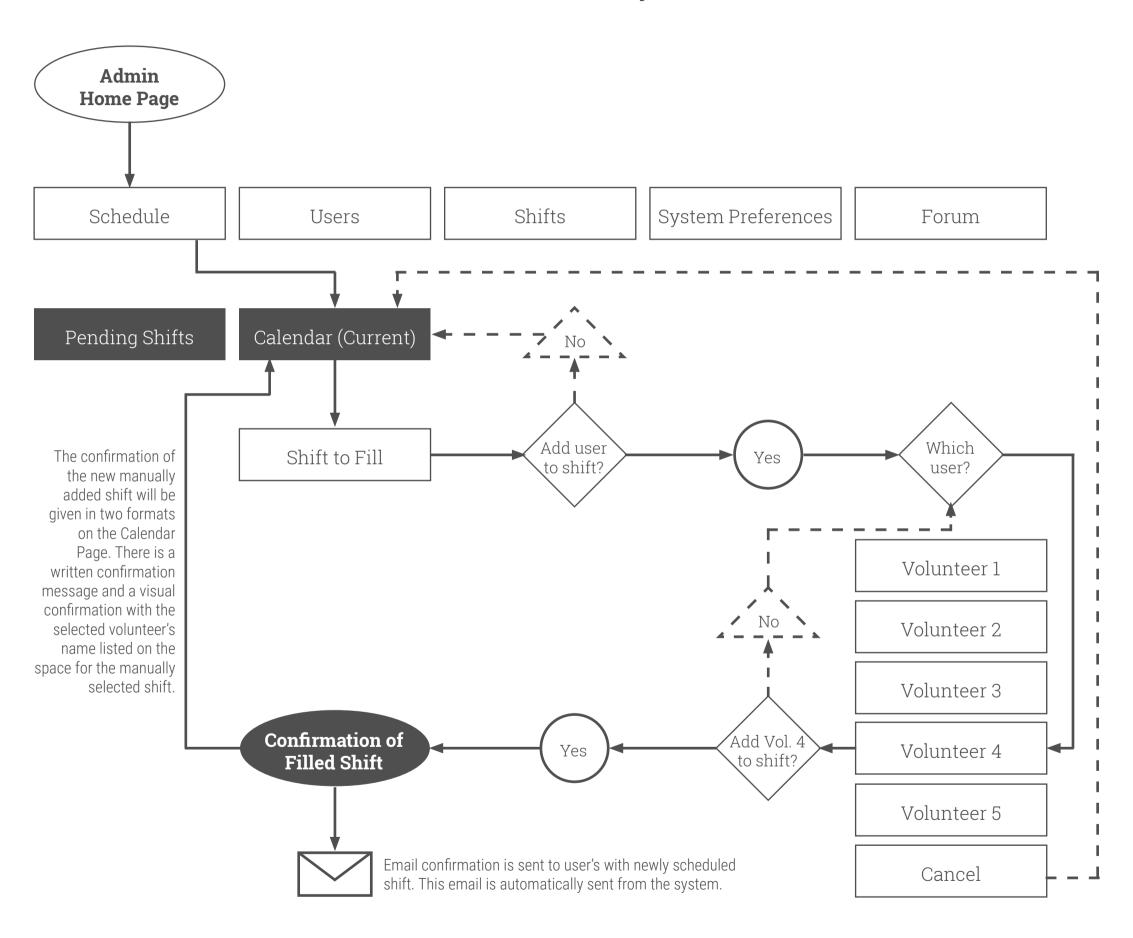
Stakeholders — ACAS Manager & Staff

Precondition — Click Log In link

Trigger Condition — Click empty shift on calendar

Ending Condition — Click "Finish" button, which will redirect her back to the calendar page with the shift now filled.

Administrator Task #10 - Manually Add a User to a Shift



Administrator Task #10: Manually Add a User to a Shift

Required Pages & Flow Instructions

- 1. Admin Dashboard Click "Schedule" from primary navigation
- 2. Calendar Click on an empty shift to fill from the calendar grid
- 3. Shift Details (Dialog Box) Click link to manually fill the selected shift
- (Dialog Box) Click the radio button next to the user vou would like to fill the shift

4. Fill Shift

- 5. Confirmation (Dialog Box) Click the "Submit" button
- 6. Calendar Shift is now filled with the selected user on the calendar

Required Content for Each Page

Admin Dashboard

- 1. Header
 - RinTin Logo
 - Org. Name
 - Secondary Nav
 - Primary Nav
 - Page Title
- 2. Dashboard Body
 - Commonly used nav. sections with notifications
 - Schedule
 - Users
 - Forum
- 3. Footer
 - Org. contact info
 - Org. hours
 - Social Media Icons
 - Design Copyright

Calendar

- 1. Header (same)
- 2. Calendar
 - Month/year label
 - Next Month Link
 - Previous Month Link
 - Calendar Grid
 - Column Header:Dav
 - Date Boxes
 - Date (number)
 - Shifts
 - Filled Shifts:
 - User name (link) to user details)
 - Empty Shifts:
 - Icon link to show empty
- 3. Footer (same)

Shift Details (Pop-up)

- 1. Calendar darkened
- 2. Dialog box (pop-up)
 - RinTin Logo
 - Org. Name
 - Box Title
 - Fill Shift Button Shift Details
 - Name
 - Type
 - Start Time
 - End Time
 - Duration

 - Reoccurring weekly?
 - Fill status
 - Flexible times?
 - Close Button

Fill Shift (Pop-up)

- 1. Calendar darkened
- 2. Dialog box (pop-up)
 - RinTin Logo
- Org. Name
- Box Title
- Paragraph text instructions
- Radio buttons with all eligible users to choose from
- Close Button
- Continue Button

Confirmation (Pop-up)

- 1. Calendar darkened
- 2. Dialog box (pop-up)
 - RinTin Logo
- Org. Name
- **Box Title**
- Paragraph text outlining the changes about to be applied
- Small header text explaining how to submit changes
- Cancel Button
- Submit Button

Calendar

- 1. Same as 1st Calendar page
- 2. Small highlighted text confirming the manual shift fill
- 3. Selected user's name is now displayed in the calendar shift they were selected to fill

Use Case Scenario - Task 19

Approve a Pending New User

User Story — Administrator Task

The shelter manager would like to review the pending new accounts and approve the volunteers and staff members who have recently registered for a new account within the RinTin Animal Shelter Scheduling System.

Primary Actor — Animal Shelter Manager

Supporting Actors — System, iPad or computer, internet connection, animal shelter volunteer and staff members

Goal — Review pending user accounts, and approve or decline the new accounts

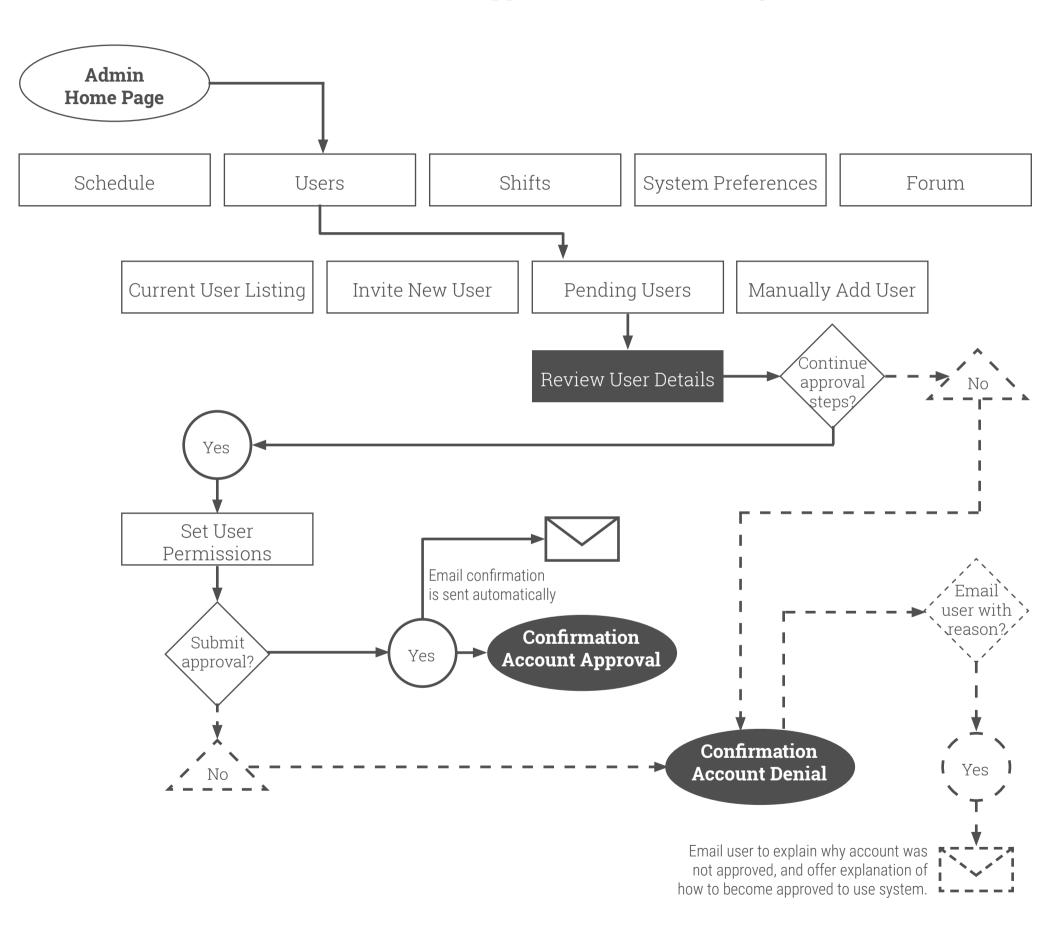
Stakeholders — ACAS Manager & Staff

Precondition — Click the Log In link

Trigger Condition — Click the User link and then click Pending Users link

Ending Condition — User confirms the account approval, or declines the account. (Only people who are known to the shelter can sign up for an account.)

Administrator Task #19 – Approve/ Decline Pending User Account



Wireframe Prep - Task 19

Administrator Task #19: Approve a Pending User Account

Required Pages & Flow Instructions

- 1. Admin Dashboard Click "Users" from the primary navigation
- 2. User Page Click the user's name to approve
- 3. User Account Review **Review Details**

Click "Continue"

4. User Permissions Click the radio button and check boxes

Click "Finish"

5. User Page Task Complete.

> User now listed under active users

Required Content for Each Page

Admin Dashboard

- 1. Header
 - RinTin Logo
 - Org. Name
 - Secondary Nav
 - Primary Nav
- Page Title
- 2. Dashboard Body
 - Commonly used nav. sections with notifications
 - Schedule
 - Users
 - Forum
- 3. Footer
 - Org. contact info
 - Org. hours
 - Social Media Icons
 - Design Copyright

User Page

- 1. Header (same)
- 2. Body
 - Invite User Button
 - Manually Add a New **User Button**
 - Active User Section
 - Name list of each user (link to open details)
 - Edit User Link
 - Email User Link
 - Disable User Link
 - Pending User Section
 - Name list of each pending user (link to begin approval) 3. Footer (same)
- 3. Footer (same)

User Account Review

- 1. Header (same)
- 2. Body
 - Progress Indicator
 - H4—Review the pending user details
 - p—do not approve a user you do not recognize
 - H2—User Name
 - p—user details
 - H4—Would vou like to continue the approval process?
 - Decline Account Button
 - Continue Button

User Permissions

- 1. Header (same)
- 2. Body
 - H2—Set User Permissions
 - H5—Specific Permissions questions
 - Radio Button, Check Boxes, Select/ Option Drop Downs to input selections
 - H4—Click the Finish Button to Approve and Save Permission settings for this user
 - Cancel Button
 - Finish Button
- 3. Footer (same)

User Page

- 1. Header (same)
- 2. Body
 - Invite User Button
 - Manually Add a New **User Button**
 - Active User Section
 - ** User now in list
 - Name list of each user (link to open details)
 - Edit User Link
 - Email User Link
 - Disable User Link
 - Pending User Section
 - Name list of each pending user (link to begin approval)
- 3. Footer (same)